

Service: Electricity	Month	Amount Billed R	Amount Received R
	July 2008	9 589 659.02	-8 410 738.93
	August 2008	11 800 446.29	-8 294 778.76
	September 2008	13 004 018.91	-12 033 013.94
	October 2008	3 545 506.35	-8 933 824.74
	November 2008	8 497 214.99	-8 065 514.02
	December 2008	7 806 882.37	-8 122 226.93
	January 2009	8 048 584.26	-8 798 908.61
	February 2009	7 047 482.75	-7 819 386.16
	March 2009	7 906 184.24	-7 684 815.95
	April 2009	7 434 289.21	-6 741 547.87
	May 2009	8 261 195.13	-6 052 708.54
	June 2009	10 302 297.20	-8 282 483.65

Service: Refuse	Month	Amount Billed R	Amount Received R
	July 2008	1 160 789.75	-435 981.23
	August 2008	1 139 735.21	-430 649.46
	September 2008	-353 255.45	-492 626.25
	October 2008	938 420.85	-532 821.18
	November 2008	871 174.30	-482 841.97
	December 2008	836 608.50	-504 855.77
	January 2009	869 079.35	-526 526.87
	February 2009	822 229.81	-475 907.43
	March 2009	696 097.15	-489 923.32
	April 2009	759 242.08	-447 445.62
	May 2009	791 937.56	-418 062.84
	June 2009	787 131.74	-465 495.26

Debtor Collections

Amount Billed	Amount Received
R 178 966 949.74	R 165 571 615.22

Debtors Aged analysis

Service	Current	30	60	90	+120
	R	R	R	R	R
Rates	56 141	2 551 930	1 989 075	1 083 824	60 188 315
Electricity	7 503 149	1 871 016	2 22 759	208 907	12 662 387
Refuse	716 241	330 052	277 357	251 877	11 736 790
Sundry	2 056 741	431 301	172 753	145 930	13 513 628

Write Off of Bad Debts / Indigence for 2008/2009

Service	Amount R
Rates	10 485 945
Electricity	6 680 733
Refuse	7 440 329
Sundry	6 902 095
Total	31 509 102

Property Rates

Rates collectible for the 2008/2009 Year	R80 538 801
--	-------------

Indigent Policy

Quantity (number of households affected)	
Quantum (total value across municipality)	7764 R16 210 852

Creditors Payments

Month	Amount R
July 2008	16 487 783
August 2008	22 010 047
September 2008	21 334 644
October 2008	16 635 577
November 2008	20 622 131
December 2008	25 003 427
January 2009	14 617 435
February 2009	13 241 889
March 2009	15 464 350
April 2009	19 899 686
May 2009	15 254 562
June 2009	8 948 019

External Loans

Details	Interest Rate	Date Redeemable	Balance as at June 2008 R
FNB	9.10%	02/2016	12 287 514
ABSA	9.10%	02/2026	5 922 934
Receiver of revenue	-	-	1 428
TOTAL EXTERNAL LOANS			18 211 876

KEY FINANCIAL PERFORMANCE INDICATORS

Key performance area	Key Performance indicator	Current	Target
To ensure that the final accounts are completed timeously and that a clean audit report is obtained.	Final accounts prepared within legislated timeframe An unqualified audit report is received	Within 2 months Unqualified Report	Within 2 months Unqualified report
Ensure compliance with the Municipal Finance Management Act and the Procurement Policy	Implementation of MFMA Implementation Plan Develop a MFMA compliant Supply Chain Management Policy	90% Achieved	90% Achieved
Credit Control	Reduce outstanding arrears by a determined %	-	5%
Accuracy of the Management Information, debtors and Budget	The debtors receive accounts timeously and queries are cleared accordingly. The help-desk is operational to assist consumers with queries.	NONE	5 days of month end Help desk 100%
Asset Management and Investments	Required assets are recorded in Financial Required Systems. The Municipality has sufficient Investments to avoid short-term borrowing	95% R 10 million In Call Account	95% R10 million

**ASSESSMENT OF TAX AND TARIFF ARREARS BY THE ACCOUNTING OFFICE MFMA
SECTION 121(3)(e)**

No.	Accounts Group	Count	Current	Arrears	Total	% Of Total Arrears
1	APPLICATION INDIGENCY	7764	492 288.47	294 753.88	787 042.35	37%
2	AUTOMATIC INDIGENCY	0	0	0	0	0%
3	BULK ACCOUNTS	76	5 583 995.39	2 228 177.81	7 812 173	28%
4	DEPARTMENT OF PUBLIC WORKS	657	170 944.05	2 283 047.02	2 453 991.07	93%
5	DEPARTMENTAL ACCOUNTS	108	132 872.03	22 939.74	155 811.77	14%
6	EXCEPTION LIST	1	0	-31.50	-31.50	
7	EXTERNAL HANDED OVER ACCOUNTS	1	0	-0.03	-0.03	
8	FINAL ACCOUNTS	7610	20 081.14	11 711 449.54	11 731 530.68	99%
9	HOUSING & LOAN ACCOUNTS	484	22 223.25	274 665.88	296 889.13	92%
10	IN-HOUSE HANDED OVER ACCOUNTS	15 100	37 390.63	62 389 582.12	62 426 972.75	99%
11	NORMAL ACCOUNTS - COLENSO	1073	177 538.24	512 772.47	690 310.71	98%
12	NORMAL ACCOUNTS - EZAKHENI	9 431	225 955.73	13 869 887.93	14 095 853.66	98%
13	NORMAL ACCOUNTS-STEADVILLE	4 467	447 543.26	4 249 083.58	4 696 626.84	90%
14	NORMAL ACCOUNTS-TOWN	11 862	4 425 016.94	2 342 586.04	6 767 602.98	34%

No.	Accounts Group	Count	Current	Arrears	Total	% Of Total Arrears
15	SPOORNET & TRANSNET	171	12 537.42	45 263.54	57 800.96	78%
16	STAFF ACCOUNTS	194	65 411.01	-520.42	64 890.59	0%
17	SUNDRY DEBTORS	497	473 373.52	1 024 373.37	1 497 746.89	68%
18	UTHUKELA ACCOUNTS	27	1 481 717.55	-13 000.71	1 468 716.84	0%
19	VACANT LAND	2 884	184 262.57	10 788 282.69	10 972 545.26	98%
	TOTAL	62 407	13 953 161.20	112 023 312.95	125 976 474.15	88%

CONSUMER DEBTORS PER CATEGORIES

'000	Actual 2006/2007	Actual 2007/2008	Actual 2008/2009
Residential/Domestic	13 620 397	17 179 561	2 625 394
Business	1 337 417	6 762 288	10 836 437
Government	274 585	1 602 427	2 453 991
Other	75 270 151	87 441 774	86 370 760

DEPARTMENT: ECONOMIC DEVELOPMENT

Analysis of the Function:

Number and cost to the employer of all economic development personnel:

Professional (Managerial/Specialist)	1 x EMED
Office (Clerical/Administrative)	1 x AMED
Non-professional (outside workforce)	2 x Econ Dev Practitioners
Temporary staff	1 x Secretary
Contract staff	1 x In-Service Student

Type and number of grants and subsidies received:

Grant (Funding Agent)	Purpose	Amount
Local Government and Traditional Affairs	Implementation of Pecan Nut Project	1 000 000
Local Government and Traditional Affairs	Development of Bambanani Community Garden	126 000
Local Government and Traditional Affairs	Extension of Aloe and Berg Tea Project	500 000
Gijima (EU Funding)	Implementation of the Aloe and Berg Tea Project	836 000
Department Economic Development	Implementation of the Aloe and Berg Tea Project	315 000
Department Land Affairs	The Department of land Affairs bought Matthews Farm from the Ladysmith Farmers Association and transferred it to the Municipality as an Agri training Centre and trading Centres for SME's and Coops	1 450 000
DBSA	Funding to conduct a feasibility study and to conduct a Logistic Hub in Ladysmith	210 000
TOTAL		4 437 000

1. TOWN PLANNING AND DEVELOPMENT

Overview

This department deals with all aspects of community development and participation. It ensures that the public is aware of the Integrated Development Plan and Budget of the Municipality. Community based projects are organised with the assistance of the ward councillors. The planning of the Town is entrusted to this department. The Chief Town Planner handles approval for the construction of dwellings and buildings.

Description of the activity

The functions of Planning and Development within the municipality include:

1. Integrated Development Planning
2. Organisational Performance Management
3. Ward Committees/Public Participation
4. Sports Development
5. Free Basic Alternative Energy Management
6. Sectoral Plans
7. Local Economic Development
8. Community Development
9. Community Liaison
10. Town Planning
11. Geographic System Management
12. Land Use Management System

Strategic Objectives

To promote Social Development in the Emnambithi/Ladysmith area.
To stimulate Economic development and Planning and develop Institutional Development

Key issues for 2008/2009

Social Development
Sports and recreation
Land Tenure/Ownership
Community Centre

Economic development and Planning

Local Economic Development
Agriculture
Job Creation and Poverty alleviation
SME development
Tourism development
Spatial development framework
Environmental and Land use Management

Spatial Development Plan

Integrated development plan
Establish GIS Section

Building and Zoning Plan 2008/ 09

Applications Outstanding 30 June 2009	Categories	Number of new applications received/approved	Building and Zoning Plans Fees received Rand
	Residential New (Building Plans)	92	Charges per M ²
	Residential additions	54 not approved	
	Rezoning	2	1.0HA=R170 1.0-5.0HA=R350 5HA
	Subdivisions	12	N/A
	Building line relaxations/Consent use	32	R508
	Consolidation	None	
	Special Consent	43	R520

2. WASTE MANAGEMENT – SOLID WASTE

Overview

Solid waste is a local municipal function. The landfill site is licensed under a permit from the Dept. of Water Affairs & Forestry. Refuse removal services are provided in all urban areas of Emnambithi/Ladysmith viz. Ladysmith, Ezakheni, Steadville, Colenso & Van Reenen. Currently no refuse removal services are provided in the incorporated rural areas.

Description of the Activity:

Refuse is cleared from the residential areas on a weekly basis whereby the householders take out their refuse (in bags only) on refuse removal days.

A bi-weekly refuse removal service is provided for all businesses and on request a daily service is provided to certain categories of businesses eg. food shops, hotels, factories.

Bulk/roll-on refuse containers are hired to businesses which generate bulk/large quantities of refuse.

In Ezakheni 5 (five) contractors have been deployed to remove both household and business refuse.

Strategic Objectives of this function:

The strategic objective of the refuse removal function is to provide an efficient, effective and economic service.

The key issue for 2008/2009 was the investigation into the provision of refuses services and recycling of waste.

Number of households receiving regular refuse removal services and the frequency and costs of the service:

Details	Number	Cost
Removed by Municipality at least once a week	35 000	R8 000 000
Communal refuse dump used	-	
Own refuse dump	1	R11 248 332
No rubbish disposal	18 189	R133 136,30

Total and projected tonnage of all refuse disposed:

Domestic/Commercial	15 468
Garden	11 192

Total Number, capacity and life expectancy of refuse disposal sites:

There is only one landfill site, the total current capacity being 1 062 150 with a life expectancy of \pm 7 years.

Free basic Service Provision

Quantity (number of household affected)	21 000
Quantum (value to each household)	R35 p/m

Key performance area	Key Performance indicator	Current	Target
To ensure that all households have access to a basic refuse removal service	No. of households receiving weekly refuse removal service	35 000	37 000

3. COMMUNITY PARKS AND GARDENING SERVICES

Overview

Located in the Department of Economic Development, this function consists of provision and maintenance of high quality service delivery to the global community of Emnambithi/LadySmith in the areas of Sports facilities, Local amenities and Public spaces.

Description of the Activity:

The following services are provided:

Pound, Cemeteries, Swimming Pools, Weed killing and Tree felling, Sports fields,
Caravan Park, Plant Decorations

Nature and extent of facilities provided:

Details	No. of facilities	No of users
Cemeteries and crematoriums	3	758
	1	
Sporting facilities	35	1 500 000
Parks	15	1 000 000
Swimming pools	3	7 700 000